



Citrix Receiver Installation Instructions for Mac OS X
Last Revised: 7/1/2014

Download the Citrix Receiver software

1. Go to <http://www.citrix.com>
2. Click on Downloads on the top navigation bar
3. Under Find Downloads, click on 'Citrix Receiver' for the 'Select Product' drop-down list, and click on 'Receiver for Mac' for the 'Select Download Type' drop-down list
4. Click on 'Receiver for Mac 11.8.2'
5. Click on the Download button in the bottom-right section of the download page

A screenshot of the Citrix website's download page for "Receiver for Mac 11.8.2". The page has a dark header with the Citrix logo and navigation links: Solutions, Products, Downloads, Buy, Support, Partners. A search bar is in the top right. On the left, there's a "Find Downloads" section with two dropdown menus: "Citrix Receiver" and "Receiver for Mac", and a "Find" button. The main content area shows the product name "Receiver for Mac 11.8.2", its release date "Oct 24, 2013", and a description: "Access Windows, Web, SaaS applications, virtual desktops, and data. Configure for anywhere access from your desktop or web access with Safari or Firefox." Below this, it lists "Features addressed in 11.8.2" with one bullet point: "Improved compatibility with the new OS X Mavericks multi-monitor feature." Further down, it specifies "For Mac OS X Mavericks, 10.6, 10.7 and 10.8 (32- and 64-bit)" and provides links for help desk instructions and documentation. A "Receiver" section at the bottom left shows the date "Oct 24, 2013". On the right, there's a "Support Resources" sidebar with links to eDocs, Knowledge Center, and Support Forums. At the bottom right, a "Download" button is circled in red, with the file size "24.0 MB" and file type ".dmg" listed below it.

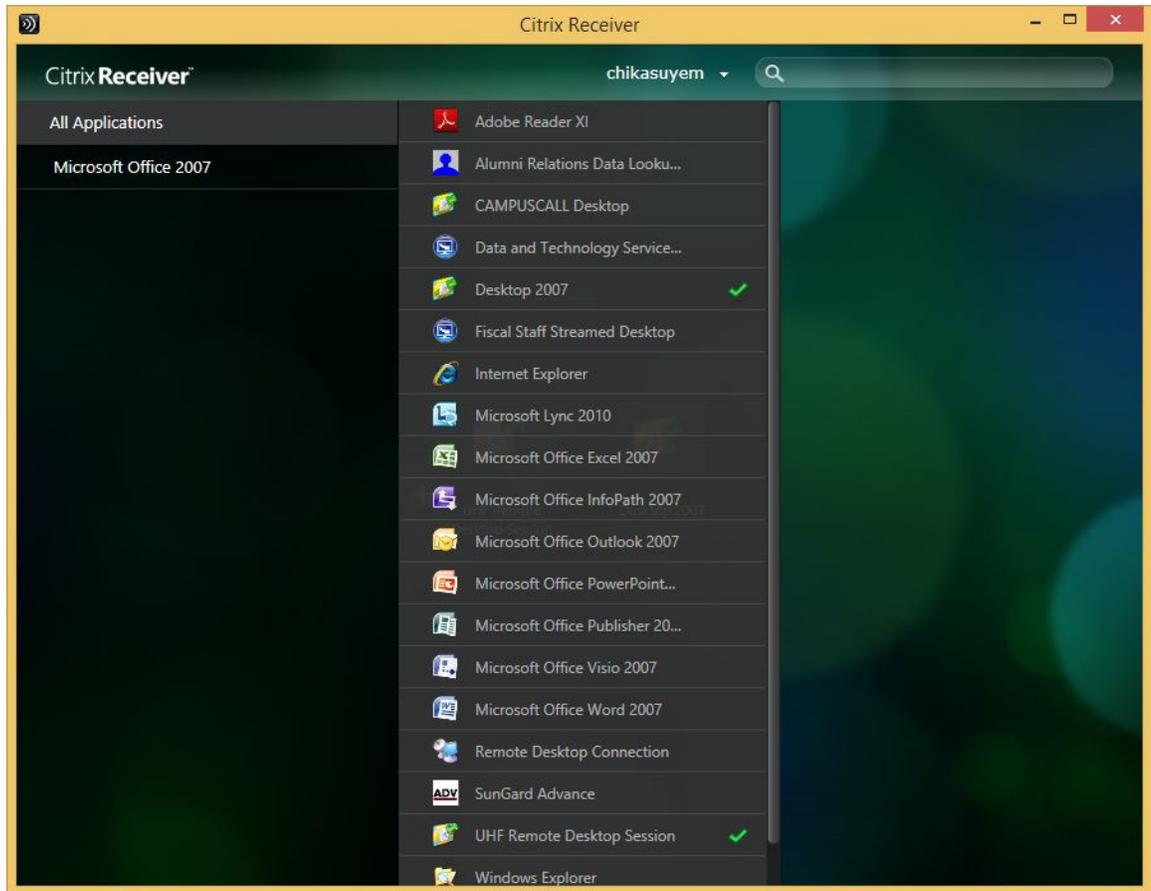
6. Save the file somewhere on your computer that you can remember
7. Once the file is downloaded, run the installation program

8. Find 'Citrix Receiver' in the Applications folder, and open it



9. If you are prompted to enter your e-mail address or server address, type in:
<https://castleguard.uhfoundation.org>
10. When prompted to log on, put in:
Username: UH_FOUNDATION\<>your username>
Password: <your password>
(Do not put the carats in)

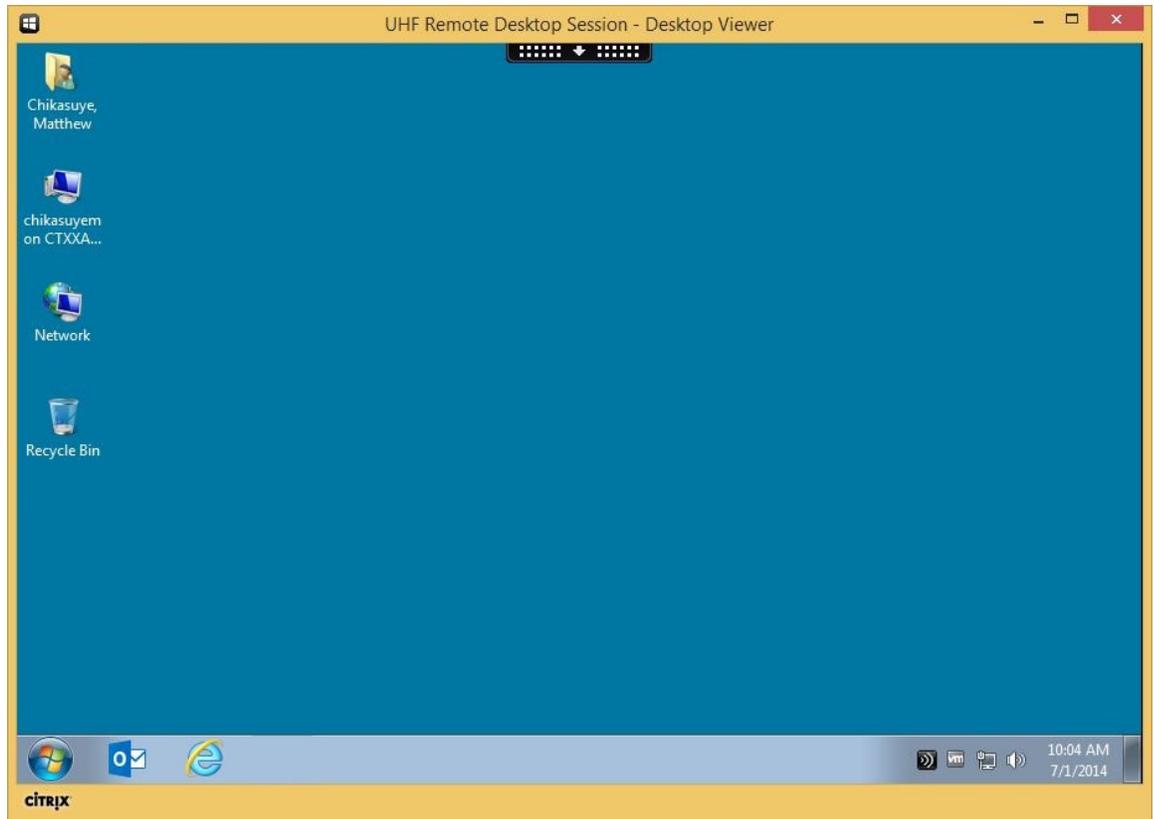
- If not prompted to log on, click on the pull-down arrow next to the Search bar at the top of the window, select 'Accounts', and then click OK
11. Click on the '+' symbol on the left of the Receiver window



Click on 'All Applications', and then click on 'UHF Remote Desktop Session' to add it as a favorite app to your Receiver window

Running applications

1. If not already open, open 'Citrix Receiver' from your Applications folder
2. Click on 'UHF Remote Desktop Session' to launch a remote Citrix desktop



3. Run your applications as you normally would
4. When finished, click on the Start Menu, and then select Log Off
5. In the Receiver window, click on the pull-down arrow next to the Search bar at the top of the window, and select 'Log Off'