



UNIVERSITY of HAWAI'I®  
SYSTEM

## Information Technology Center *At-a-Glance*

- 74,000 square-foot building with state-of-the-art 8,000 square-foot data center
- The 2<sup>nd</sup> floor containing the data center, critical portions of the 1<sup>st</sup> and 3<sup>rd</sup> floors, and roof level equipment rooms are designed to withstand category 3 hurricanes.
- Pursuing LEED Silver certification. The IT Center uses energy efficient chilled beams for cooling in office areas and incorporates other “green” features.
- \$41.7 million construction was financed with State General Obligation Bonds and UH Revenue Bonds. The project was completed within budget.
  - Groundbreaking February 3, 2012
  - Architect – Ferraro Choi and Associates, Ltd.
  - General Contractor – dck pacific construction, LLC
  - Construction Manager – Bowers & Kubota Consulting

### First Floor

- **Help Desk.** Staff available to respond to IT needs of all faculty, staff, and students throughout the UH System, via phone, e-mail, or face-to-face.
- **Digital Media Center.** Space for faculty to create digital content for teaching and learning in the 21<sup>st</sup> century. ITS instructional design consultants are available to assist.
- **Training Lab.** Twenty seat computer training lab is available for use by any university department.
- **Videoconference Rooms.** Two videoconference room that can be combined into one provide high definition video projection and ultra-high definition (4K) panels.

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## **Second Floor**

- **Data Center and Information Technology Operations Center (ITOC)**
  - 8,000 square-foot raised-floor data center
  - State-of-the-art energy efficient water-cooled equipment racks
  - Backup battery and generator power
  - Houses enterprise servers and storage for all core university systems
  - Head-end for the university data, video, and voice networks
  - Provides virtual server hosting for any university department
  - Colocation services available for university departments
  - Planned home for UH High Performance Computing (HPC) cluster and research data repository
  - IT Operations Center provides 24x7x365 proactive monitoring of all systems

## **Third Floor**

- **Emergency Situation Room (ESR).** An interior room for use by UH System and Mānoa Campus emergency coordination teams with redundant power and communications.

## **Fourth-Sixth Floors**

- **Open concept staff space and meeting rooms** bring together UH Information Technology Services staff in one location to improve collaboration. This move frees up space in multiple locations across the Manoa campus for renovation, surge space, and other uses.

***For information about the center or Information Technology Services, contact:***

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In recognition for donors' support of this program, naming opportunities are available.

***For information about how you can support IT at UH, contact:***

### **Terri Alvaro**

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